Welcome to LeadSquared. The purpose of this document is to provide you step by step guidance on the setting up and using of LeadSquared as a Sales User.

Step 1: Log on to LeadSquared

Log on to LeadSquared using your username and password at <u>run.leadsquared.com</u>. If you do not have your login credentials, please check with your LeadSquared Administrator.

Step 2: Manage Essential Settings

<u>Update your Profile</u>	Manage your personal details	<u>Help</u>
Update your Password	Update your LeadSquared password	<u>Help</u>
Undate Email Signature	This Email signature is used in all Email communications from the LeadSquared application.	<u>Help</u>

Step 3: Manage Leads

Manage Leads	Allows you to create and manage your leads in a single place.	<u>Help</u>
Quick Add Lead Form	Allows you to create leads with basic details.	Help
Add New Lead Form	Allows you to create leads with the all the details.	Help
Import Leads	Allows the bulk import of leads into LeadSquared	<u>Help</u>
Quick Search	Allows you to quickly search for leads from any page using the Global/Simple/Quick search available on the Main Menu.	Help
Advanced Search	Allows you to search leads, that satisfy one or more conditions.	Help
Actions	Allows you to perform various grid and row actions from the Manage Leads window	<u>Help</u>
Quick Filters	Allows you to find leads based on specific criteria quickly and easily.	Help
Manage Lead Details	Allows you to view and manage all lead details and activities	<u>Help</u>

Step 4: Manage Tasks

Create and Manage tasks	Allows you to create and schedule tasks and reminders for leads.	<u>Help</u>
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Step 5: Manage Lists

<u>Lists</u>	Allows you to create and manage lists for leads	<u>Help</u>
Static Lists	Allows you to create lists with fixed number of Leads	<u>Help</u>
Dynamic Lists	Allows you to create lists with specific criteria.	<u>Help</u>
Send SMS	Allows you to SMS to leads in the list.	<u>Help</u>
Send Email	Allows you to send Email to leads in the list.	<u>Help</u>
Bulk Update	Allows to perform bulk update on a desired field within the list.	<u>Help</u>

Step 6: Dashboards and Reports

Dashboards	Allows you to capture the important marketing and sales indicators in a chosen time-frame.	<u>Help</u>
Reports	Provides analytics around marketing and sales to help you fine tune your business processes using various reports.	<u>Help</u>

Step 7: Other Features & Settings

Manage Report Subscriptions	Allows you to manage which reports you want to subscribe	<u>Help</u>
View Request History	Allows you to view history of all lead import, export, and delete request made by you.	<u>Help</u>
Manage Users	Allows you to create and update other sales users.	<u>Help</u>
View Blocked Email Addresses	View the Email Addresses which are blocked from Emails being sent	<u>Help</u>
Block Email Domains	Allows you to block Email domains from Emails being sent.	<u>Help</u>
Manage API Keys	Allows you to manage your API keys	<u>Help</u>

Apps	View the add-on features, plugins and integrations available in LeadSquared.	<u>Help</u>
	Allows you to capture leads and track email activities in LeadSquared. If you do not see this feature under Apps,	<u>Help</u>
	please check with your LeadSquared Administrator.	

Step 9: Attend Training and Start Using

Our customer success team will organize a usage training for you. Attend and get started.

Questions?

Check $\underline{\text{help.leadsquared.com}}$ or write to $\underline{\text{support@leadsquared.com}}$